

ARKANSAS INTAKE DATA REPORT (AIDR09)

OCTOBER 2009

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	10/01/2009	I am looking for a GA meeting.	45-54	Fort Smith	Caucasian	Female	Unasked	GA Treatment Providers Internet Resources
2	10/01/2009	I am real old, have you got a minute to listen to me?	65+	Fort Smith	Caucasian	Male	Married	GA Gam Anon Internet Resources EAP
3	10/02/2009	I really need some help.	26-34	Stuttgart	Caucasian	Male	Married	GA Treatment Providers
4	10/05/2009	I need some help with this gambling problem.	35-44	Little Rock	African American	Female	Single	GAHL Material Outpatient
5	10/05/2009	I'm a counselor and would like to know where the GA meetings are in Fort Smith.		Fort Smith	Caucasian	Female	Unasked	
6	10/05/2009	I'm looking for help for my friend, he has wrote out a lot of hot checks to gamble with.	45-54	Centertown	Caucasian	Female	Single	GA Treatment Providers HL Materials
7	10/05/2009	Yes I'd like to report someone for gambling.	45-54	Camden	African American	Male	Unasked	HL Materials
8	10/06/2009	I have a problem with gambling?	18-25	Harrisburg	Caucasian	Male	Single	Internet Resources AA
9	10/08/2009	What kind of help can you give me?	45-54	Jonesboro	Caucasian	Unasked	Divorced	GA Treatment Providers HL Materials
10	10/08/2009	I have a Scratch off problem.	26-34	Elkins	Caucasian	Male	Married	HL Materials Treatment Providers Internet Resources
11	10/11/2009	Is this Gambler Anonymous?		Little Rock	Caucasian	Male	Unasked	Refused/Unable to Give
12	10/12/2009	I just bought \$20.00 worth of lottery tickets and didn't win a dime.	26-34	Little Rock	Caucasian	Male	Single	GA Treatment Provider
13	10/13/2009	I would like to find somewhere in my area.		Conway	African American	Female	Single	
14	10/15/2009	Can you tell me of I have a gambling addiction?	26-34	Little Rock	Caucasian	Female	Single	GA
15	10/16/2009	I really have a gambling problem.	65+	Fort Smith	Caucasian	Female	Divorced	GA Treatment Providers HL Materials
16	10/17/2009	I've got a gambling problem. What can you all do for me?		Little Rock	African American	Female	Unasked	
17	10/17/2009	Do you have someone I could talk to in Spanish?		Springdale	Hispanic	Male	Unasked	
18	10/18/2009	"I have a problem gambling."	45-54	Camden	Caucasian	Male	Married	GA Treatment Providers
19	10/19/2009	What is Harrah phone number?	45-54	Little Rock	African American	Male	Divorced	GA Treatment Providers
20	10/19/2009	I think I need someone to talk to.	45-54	Sherwood	Caucasian	Male	Married	GA Treatment Providers
21	10/19/2009	I got a problem.		West Memphis	African American	Female	Unasked	
22	10/20/2009	I really need some help.	35-44	Fort Smith	Caucasian	Male	Married	GA Gam Anon HL Materials Treatment Providers Mental Health
23	10/22/2009	"I think that my sister has a gambling problem."	18-25	Little Rock	African American	Female	Single	GA Treatment Providers
24	10/22/2009	I need some help I spent all my money on lottery tickets.	35-44	Little Rock	African American	Male	Single	GA
25	10/27/2009	What kind of help do you offer?		Trumann	Caucasian	Male	Unasked	Refused/Unable to Give
26	10/27/2009	I called this number because I'm having a problem with my gambling.	55-64	Booneville	Caucasian	Female	Married	GAHL Materials Gam Anon
27	10/29/2009	I need to talk to someone.	26-34	Fort Smith	Caucasian	Female	Married	GA Treatment Providers
28	10/30/2009	I would like to know where to go and get help for my gambling addiction.	55-64	Ozark	Caucasian	Male	Married	GA Treatment Providers
29	10/30/2009	I have brought 1 thousand in tickets.	18-25	Bentonville	Caucasian	Male	Single	
30	10/30/2009	I got this number from a friend.	45-54	Magazine	Caucasian	Female	Married	GA Internet Resources Self-Exclusion

ARKANSAS INTAKE DATA REPORT (AIDR09)

NOVEMBER 2009

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	11/02/2009	I need to know what someone can do to help somebody who has a gambling problem.	Unwilling	Fort Smith	Caucasian	Female	Unasked	GA
2	11/02/2009	I am looking for a GA meeting.	35-44	Siloam Springs	Caucasian	Female	Married	Internet Resources
3	11/02/2009	I need the location for a GA meeting.	45-54	Fort Smith	Caucasian	Female	Married	GA
4	11/03/2009	I have a problem with gambling.	55-64	Bella Vista	Caucasian	Female	Married	GA Treatment Providers
5	11/04/2009	I need to talk to someone that can help me with my problem.		Little Rock	Caucasian	Male	Unasked	Treatment Providers
6	11/04/2009	I missed my gambling rehab and I need to go to a class tonight.	55-64	Rodgers	Caucasian	Female	Unasked	GA Treatment Providers
7	11/06/2009	Can you help me with money for gas?	45-54	Russellville	Caucasian	Female	Divorced	GA Internet Resources Treatment Providers
8	11/07/2009	How can I volunteer for this?		Shreveport	Caucasian	Male	Unasked	Treatment Providers
9	11/07/2009	I have a problem?	45-54	Woodruff	Caucasian	Male	Separated	Treatment Providers GA
10	11/07/2009	I'm calling about the drawing.	26-34		Caucasian	Female	Unasked	GAEAPHL materials Treatment Providers
11	11/08/2009	Hi I was wondering if I could talk to someone.			Caucasian	Female	Unasked	
12	11/08/2009	I know someone with a gambling addiction.		Tulsa	Caucasian	Male	Unasked	
13	11/13/2009	I need an in house treatment center in Oklahoma.	55-64	Fort Smith	Caucasian	Female	Married	
14	11/14/2009	I was wondering if you were open on Saturdays.		Fort Smith	Caucasian	Female	Unasked	GA Treatment Providers Inpatient/Core 211
15	11/14/2009	Caller requested help to stop gambling.	35-44	Greenwood	Caucasian	Female	Married	GA
16	11/16/2009	May gambling is out of control.	45-54	N. Little Rock	Caucasian	Female	Divorced	GA Paid Counselor Shelters, Food Pantry, Travel Aid
17	11/17/2009	I just can't stop gambling.	55-64	West Memphis	African American	Male	Divorced	GA
18	11/18/2009	I have a problem gambling.	26-34	Fort Smith	African American	Female	Separated	GAHL materials Treatment Providers
19	11/19/2009	I wanted to see what you offer.	55-64		Caucasian	Male	Married	HI Materials
20	11/20/2009	Yeah I have a problem buying lottery tickets.		Little Rock	Caucasian	Male	Unasked	GA
21	11/21/2009	How would I know if I has a gambling problem?	18-25	Pine Bluff	Caucasian	Male	Single	
22	11/22/2009	I think I have a problem.	26-34	Fort Smith	African American	Female	Single	GA Treatment Providers
23	11/23/2009	How do you talk someone into getting help?		Little Rock	Caucasian	Male	Separated	Internet Resources Treatment Providers
24	11/23/2009	I need help with gambling.	18-25	Springdale	African American	Female	Single	Gam Anon
25	11/24/2009	Do you have any gambling help here in Springdale?		Blytheville	Caucasian	Male	Married	GA
26	11/25/2009	Is this the help line for gambling problem?		Little Rock	Caucasian	Male	Unasked	AR Gaming Commission
27	11/27/2009	Can you give me the number to the casino in Tunica Miss.	26-34	Little Rock	African American	Male	Married	GAGam Anon Treatment Providers HL materials Internet Resources
28	11/30/2009	I'm looking for some information for my son on gambling problems.	45-54	Little Rock	Caucasian	Female	Single	GA Treatment Providers
29	11/30/2009	I need some information for my other son also he live in Hot Springs Arkansas.		Little Rock	Caucasian	Female	Single	GA Treatment Providers

ARKANSAS INTAKE DATA REPORT (AIDR09)

DECEMBER 2009

	CALL START DATE	OPENING WORDS	CALLER'S AGE RANGE	CALLER'S CITY	CALLER'S ETHNICITY	CALLER'S GENDER	MARITAL STATUS	REFERRALS
1	12/02/06	I'm looking for some help for my nephew who has a gambling problem.		Benton	Caucasian	Male	Divorced	GAGAM Anon Treatment Providers Internet Resources HL Materials.
2	12/03/2009	I have a problem.	45-54	Fort Smith	Caucasian	Male	Divorced	GAEAPHL Materials Internet Resources Suggested Mental Health for Counseling
3	12/04/2009	How do you know if you have a problem?	18-25	Little Rock	Caucasian	Female	Unasked	Refused/Unable to Give
4	12/06/2009	I got to do something cause this is a mess?	35-44	El Dorado	African American	Female	Boyfriend	Internet Resources HL Materials Gaming Control Board
5	12/06/2009	I want to stop gambling.	35-44	Arkadelphia	Caucasian	Female	Single	Treatment Providers Al-Anon GA
6	12/07/2009	I am trying to see what services are offered.	65+	Pine Bluff	Caucasian	Female	Married	GA Treatment Providers
7	12/08/2009	Well I have a problem.	65+	Little Rock	Caucasian	Male	Widowed	Treatment Providers
8	12/08/2009	I'm interested in finding a treatment center in Arkansas.	55-64	Hot Springs	Caucasian	Female	Unasked	GA Treatment Providers
9	12/09/2009	I think I need help to stop buying these lottery tickets.	55-64	Little Rock	Caucasian	Male	Married	HL Materials
10	12/10/2009	My sister has a gambling problem.	55-64	Danville	Caucasian	Female	Married	GA Treatment Providers GAM Anon
11	12/10/2009	I think I may have a gambling problem.	18-25	Fort Smith	Caucasian	Male	Separated	Internet Resources Treatment Providers HL Materials
12	12/13/2009	Is this the LA gambling line?	45-54	Ashdown	Caucasian	Male	Divorced	Treatment Providers Internet resources
13	12/15/2009	I'm looking for some information on gambling.	35-44	Pine Bluff	African American	Female	Cohabiting	GA Treatment Providers
14	12/16/2009	What do you do for people who have gambling problem?	26-34	Little Rock	Caucasian	Male	Married	HL Materials
15	12/16/2009	Can I talk to somebody?	26-34	Jonesboro	African American	Female	Single	GA Treatment Providers
16	12/20/2009	"I need to stop gambling".	35-44	Ashdown	Caucasian	Male	Married	GA Treatment Providers
17	12/20/2009	I have a gambling problem.	45-54	Conway	Caucasian	Male	Single	GA Treatment Providers
18	12/21/2009	Is the place in Shreveport for gamblers for LA residents only?		Little Rock	Caucasian	Female	Single	GA Treatment Providers inpatient /Core EAP
19	12/21/2009	I have a patient who have a gambling problem and I need to get information for.		Little Rock	Caucasian	Male	Single	GA Treatment Providers
20	12/21/2009	I have a client who has a gambling problem.	Unasked	Little Rock	Caucasian	Female	Unasked	GA
21	12/21/2009	I have a gambling addiction.	18-25	Camden	Caucasian	Male	Married	Internet Resources
22	12/21/2009	I have a major gambling problem.	18-25	Boonville	Caucasian	Female	Married	GA Treatment Providers
23	12/28/2009	I have a problem.	45-64	Newport	African American	Male	Married	Treatment Providers Internet Resources GA
24	12/28/2009	Do you have any meetings in Bentonville Arkansas (call was on the LACG Line).	55-64	Bentonville	Caucasian	Female	Married	GA Treatment Providers
25	12/28/2009	I have a daughter that has a gambling addiction.			Caucasian	Female	Unasked	Inpatient/Core
26	12/28/2009	I need to report a retailer.			African American	Female	Unasked	AR Gaming
27	12/28/2009	What sort of help do you offer someone about gambling?	26-34	Walnut Ridge	Caucasian	Male	Single	GA Internet resources Treatment Providers EAPCCCS
28	12/28/2009	My son has a problem.	45-54	Walnut Ridge	Caucasian	Male	Married	GA
29	12/29/2009	Where are you?			Caucasian	Female	Unasked	Missouri Helpline Number
30	12/31/2009	What kind of help do you offer in Arkansas for gamblers?	35-44	Little Rock	African American	Female	Cohabiting	GA Treatment Providers

Arkansas Fiscal Year (AFY09-10) {October –December 2009}

FY-09 thru FY -10

	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	TOTAL
INTAKES	0	0	0	30	29	30							89
HANG-UPS	0	0	0	145	315	241							701
CASINO	0	0	0	193	220	267							680
LOTTERY	0	0	0	433	1190	746							2369
WRONG#	0	0	0	85	191	144							420
OTHER	0	0	0	13	17	10							40
TOTALS	0	0	0	899	1962	1438							4299

Arkansas Call Report (ACR09)

Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total	Date	Intake	Hangups	Casino	Lottery	Wrong#	Other	Total
10/1/2009	2	5	5	20	6	1	39	11/1/2009	0	8	4	10	7	0	29	12/1/2009	0	6	8	11	1	1	27
10/2/2009	1	7	9	11	4	0	32	11/2/2009	3	3	8	30	5	0	49	12/2/2009	1	12	8	23	5	0	49
10/3/2009	0	9	5	9	3	1	27	11/3/2009	1	2	14	25	2	1	45	12/3/2009	1	10	5	36	4	0	56
10/4/2009	0	2	5	13	4	0	24	11/4/2009	2	32	17	172	23	3	249	12/4/2009	1	3	9	14	3	0	30
10/5/2009	4	7	6	19	2	0	38	11/5/2009	0	17	7	138	18	0	180	12/5/2009	0	8	9	27	5	0	49
10/6/2009	1	10	3	17	1	0	32	11/6/2009	1	3	4	26	4	0	38	12/6/2009	2	4	8	29	12	0	55
10/7/2009	0	6	7	14	3	0	30	11/7/2009	3	25	11	69	11	0	119	12/7/2009	1	4	10	21	6	0	42
10/8/2009	2	3	10	20	6	0	41	11/8/2009	2	27	11	83	12	0	135	12/8/2009	2	4	4	17	1	1	29
10/9/2009	0	3	6	13	5	0	27	11/9/2009	0	13	6	34	2	0	55	12/9/2009	1	4	9	23	5	0	42
10/10/2009	0	4	5	20	3	1	33	11/10/2009	0	5	11	19	2	1	38	12/10/2009	2	9	4	44	9	0	68
10/11/2009	1	5	5	5	3	0	19	11/11/2009	0	11	8	53	6	2	80	12/11/2009	0	3	7	9	2	1	22
10/12/2009	1	6	7	21	1	1	37	11/12/2009	0	11	7	57	8	0	83	12/12/2009	0	5	7	18	3	0	33
10/13/2009	1	7	6	19	3	1	37	11/13/2009	1	6	4	24	2	1	38	12/13/2009	1	6	10	23	1	0	41
10/14/2009	0	2	7	14	6	1	30	11/14/2009	2	10	10	38	10	0	70	12/14/2009	0	6	7	43	7	0	63
10/15/2009	1	2	3	8	0	1	15	11/15/2009	0	12	5	50	14	0	81	12/15/2009	1	4	9	32	1	0	47
10/16/2009	1	7	9	10	0	0	27	11/16/2009	1	12	5	21	3	3	45	12/16/2009	2	5	7	35	4	0	53
10/17/2009	2	5	8	8	1	0	24	11/17/2009	1	3	9	21	3	0	37	12/17/2009	0	16	6	39	7	1	69
10/18/2009	1	7	7	10	2	0	27	11/18/2009	1	22	5	38	9	0	75	12/18/2009	0	1	5	23	5	0	34
10/19/2009	3	3	7	10	1	0	24	11/19/2009	1	11	6	46	3	1	68	12/19/2009	0	16	15	26	2	0	59
10/20/2009	1	4	7	17	2	2	33	11/20/2009	1	4	5	18	5	0	33	12/20/2009	2	13	5	22	10	2	54
10/21/2009	0	4	4	23	5	0	36	11/21/2009	1	5	8	44	5	0	63	12/21/2009	5	11	6	23	2	0	47
10/22/2009	2	3	6	15	4	0	30	11/22/2009	1	17	4	33	9	0	64	12/22/2009	0	8	6	14	4	0	32
10/23/2009	0	1	7	15	4	0	27	11/23/2009	2	7	7	14	3	1	34	12/23/2009	0	10	6	25	7	0	48
10/24/2009	0	1	3	12	1	2	19	11/24/2009	1	5	6	2	1	1	34	12/24/2009	0	15	8	37	6	0	66
10/25/2009	0	2	3	8	4	0	17	11/25/2009	1	12	8	15	3	0	39	12/25/2009	0	3	8	9	2	0	22
10/26/2009	0	4	7	10	2	0	23	11/26/2009	0	6	5	26	9	1	47	12/26/2009	0	15	8	25	4	2	54
10/27/2009	2	3	3	6	3	0	17	11/27/2009	1	4	7	19	0	1	32	12/27/2009	0	18	9	27	8	1	63
10/28/2009	0	3	13	8	0	0	24	11/28/2009	0	11	4	17	7	1	40	12/28/2009	6	5	9	14	3	0	37
10/29/2009	1	3	5	15	3	0	27	11/29/2009	0	8	6	15	3	0	32	12/29/2009	1	7	16	17	3	1	45
10/30/2009	2	9	5	23	0	2	41	11/30/2009	2	3	8	15	2	0	30	12/30/2009	0	7	19	19	6	0	51
10/31/2009	1	8	10	20	3	0	42									12/31/2009	1	3	20	21	6	0	51
TOTAL	30	145	193	433	85	13	899	TOTAL	29	315	220	1190	191	17	1962		30	241	267	746	144	10	1438